

# WM977-15 Performance Management for Success

**23/24**

**Department**

WMG

**Level**

Taught Postgraduate Level

**Module leader**

Lee Griffin

**Credit value**

15

**Module duration**

5 days

**Assessment**

Multiple

**Study location**

University of Warwick main campus, Coventry

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## Description

### Introductory description

Introduces the subject of and how to critically evaluate the nature of performance measurement in relation to the delivery of customer and shareholder value, in a way that aligns with corporate accountability and broader aspects of compliance management.

### Module aims

The overall aim of this module is to introduce and critically evaluate the nature of performance measurement in relation to the delivery of customer and shareholder value, in a way that aligns with corporate accountability and broader aspects of compliance management.

### Outline syllabus

This is an indicative module outline only to give an indication of the sort of topics that may be covered. Actual sessions held may differ.

Performance measurement, evaluation and control - KPIs & CSFs  
Compliance Management

## Learning outcomes

By the end of the module, students should be able to:

- Select and justify appropriate tools and techniques to design and implement a relevant performance measurement system
- Design and critically evaluate balanced business cases to identify appropriate business opportunities in the most effective manner
- Critically evaluate the relationship between behaviour and compliance to identify and position individual personal responsibilities for compliance management within a company's corporate accountability
- Identify issues, threats and opportunities and select and justify the use of appropriate planning, measurement and behavioural tools can be combined to develop a compliance improvement plan
- Network and enhance understanding of internal & external leading practice by creating a record of shared knowledge and experience of these issues

## Indicative reading list

[View reading list on Talis Aspire](#)

## Subject specific skills

Performance Measurement, Financial Analysis, Compliance Management

## Transferable skills

Collaborative Working, Cultural Awareness, Critical Thinking and Analysis, Academic Writing Skill

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## Study

### Study time

Type	Required
Lectures	30 sessions of 1 hour (20%)
Seminars	10 sessions of 1 hour (7%)
Other activity	50 hours (33%)
Assessment	60 hours (40%)
Total	150 hours

## Private study description

No private study requirements defined for this module.

## Other activity description

Module pre-work and pre-reading

Work-based information to be applied in the PMA

## Costs

No further costs have been identified for this module.

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## Assessment

You do not need to pass all assessment components to pass the module.

### Assessment group A2

	Weighting	Study time	Eligible for self-certification
Post Module Assignment	70%	50 hours	Yes (extension)
A written assignment requiring the critical discussion of concepts and frameworks introduced in the module, and their application to the real world environment, which demonstrate the achievement of the learning outcomes.			
Argue and justify a business case	30%	10 hours	No
To a panel of directors from host companies prepare, from a novel data set, a complex and comprehensive business case to either in-source or out-source the production of a new pharmaceutical product.			

### Assessment group R1

	Weighting	Study time	Eligible for self-certification
Post Module Assignment	100%		Yes (extension)
A written assignment requiring the critical discussion of concepts and frameworks introduced in the module, and their application to the real world environment, which demonstrate the achievement of the learning outcomes.			
Learning objectives apparently covered twice are to (1) allow rectification for students who fail and (2) look at different aspects of the learning outcomes, one is to review (the essay) one is to prepare and justify (the IMA)			

## Feedback on assessment

Written feedback of approximately 150-250 words will be provided for the Post Module Assignment within a four week period after the date of submission. This feedback will be focussed upon the strengths and weaknesses of the work with regard to the module learning objectives and the post-module assignment marking guidelines. Suggestions for improvement will also be provided.

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## **Availability**

## **Courses**

This module is Core optional for:

- TWMS-H1TJ Postgraduate Taught Supply Chain Leadership (Part-time)
  - Year 2 of H1TJ Supply Chain Leadership (Part-time)
  - Year 2 of H1TJ Supply Chain Leadership (Part-time)