

IB263-15 Design Thinking for Digital Innovation

23/24

Department

Warwick Business School

Level

Undergraduate Level 2

Module leader

Bo Kelestyn

Credit value

15

Module duration

10 weeks

Assessment

100% coursework

Study location

University of Warwick main campus, Coventry

Description

Introductory description

The main aim of this module is to offer a broad perspective on design thinking and digital innovation. More specifically, students will:

- Assess frameworks for understanding innovation in digital service and product settings.
- Explore the organising logic of digital innovation and its implications for managing digital ventures.
- Consider design as a tool for technological innovation.

[Module web page](#)

Module aims

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Outline syllabus

This is an indicative module outline only to give an indication of the sort of topics that may be covered. Actual sessions held may differ.

The main aim of this module is to offer a broad perspective on design thinking and digital innovation. The sessions cover:

- Introduction and key concepts
- design thinking
- digital innovation practice and cases
- designing open innovation processes
- designing digital innovations: design inquiry and field study techniques
- design workshops
- managing and scaling digital innovations

The teaching consists of lectures and seminars. The module gives the opportunity for students to generate a digital innovation concept with strategic potential by using design inquiry techniques. The design inquiry will include a minor ethnographic field study, design workshops, use of qualitative analysis techniques, and concept assessment.

Learning outcomes

By the end of the module, students should be able to:

- Understand frameworks for innovation in digital service and product settings
- Understand the organising logic of digital innovation and its implications for managing digital ventures
- Understand design as a tool for technological innovation

Indicative reading list

- Boland, R.J., and Collopy, F. 2004a. "Design Matters for Management," in: *Managing as Designing*, R.J. Boland and F. Collopy (eds.). Stanford, CA: Stanford University Press, pp. 3-18.
- Boland, R. J., and Fred Collopy. 2004b "Toward a design vocabulary for management." *Managing as designing* (2004): 265-276.
- Felin, T., and Zenger, T.R. 2014. "Closed or Open Innovation? Problem Solving and the Governance Choice," *Research Policy* (43:5), pp. 914-925.
- Kolko, J. 2015. "Design Thinking Comes of Age," *Harvard Business Review* (September), pp 66-71.
- Liedtka, J., and Ogilvie, T. 2010. "Ten Tools for Design Thinking " Darden Business Publishing (Case: UVA-BP-0550).
- Martin, R. 2009. "Transforming the Corporation: The Design of Procter & Gamble - How Design Thinking Turned the Business Around " Harvard Business Case (Case: 5502BC The Design of Business: Why Design Thinking Is the Next Competitive Advantage).
- Morgan, L., and Finnegan, P. 2014. "Beyond Free Software: An Exploration of the Business Value

of Strategic Open Source," The Journal of Strategic Information Systems (23:3), pp. 226-238.

Quah, D. 2003. "Digital Goods and the New Economy," in New Economy Handbook, D. Jones (ed.). Academic Press Elsevier Science, pp. 289-321.

Saebi, T., and Foss, N.J. 2014. "Business Models for Open Innovation: Matching Heterogeneous Open Innovation Strategies with Business Model Dimensions," European Management Journal (33:3), pp. 201-213.

Thomke, S., and Feinberg, B. 2009. "Design Thinking and Innovation at Apple " Harvard Business Case (Case: 9-609-066).

Yoo, Y., Henfridsson, O., and Lyytinen, K. 2010. "The New Organizing Logic of Digital Innovation: An Agenda for Information Systems Research," Information Systems Research (21:4), pp 724-735.

Yoo, Y., and Kim, K. 2015. "How Samsung Became a Design Powerhouse," Harvard Business Review (September), pp 72-78.

Subject specific skills

To review key challenges in effectively design digital innovations.

To be able to present a technology proposal, highlighting strengths and weaknesses of designs leading to a balanced view and recommendation.

Transferable skills

Learn how to conduct design inquiry.

Demonstrate effective written and oral communication skills.

Practice and demonstrate effective teamwork.

Study

Study time

Type	Required
Lectures	10 sessions of 1 hour (7%)
Seminars	9 sessions of 1 hour (6%)
Online learning (independent)	10 sessions of 1 hour (7%)
Private study	48 hours (32%)
Assessment	73 hours (49%)
Total	150 hours

Private study description

Private Study.

Costs

No further costs have been identified for this module.

Assessment

You do not need to pass all assessment components to pass the module.

Assessment group A3

	Weighting	Study time
Individual Assignment	70%	51 hours
Group Design Project	30%	22 hours

Feedback on assessment

Individual written feedback Oral and written feedback for design project.

Availability

Courses

This module is Optional for:

- UPHA-L1CA Undergraduate Economics, Psychology and Philosophy
 - Year 2 of L1CA Economics, Psychology and Philosophy
 - Year 2 of L1CC Economics, Psychology and Philosophy (Behavioural Economics Pathway)
 - Year 2 of L1CD Economics, Psychology and Philosophy (Economics with Philosophy Pathway)
 - Year 2 of L1CE Economics, Psychology and Philosophy (Philosophy and Psychology Pathway)
 - Year 3 of L1CA Economics, Psychology and Philosophy
 - Year 3 of L1CC Economics, Psychology and Philosophy (Behavioural Economics Pathway)
 - Year 3 of L1CD Economics, Psychology and Philosophy (Economics with Philosophy Pathway)
 - Year 3 of L1CE Economics, Psychology and Philosophy (Philosophy and Psychology Pathway)
- UPHA-L1CB Undergraduate Economics, Psychology and Philosophy (with Intercalated Year)
 - Year 4 of L1CG Economics, Psychology and Philosophy (Behavioural Economics Pathway) (with Intercalated Year)
 - Year 4 of L1CH Economics, Psychology and Philosophy (Economics with Philosophy Pathway) (with Intercalated Year)

- Year 4 of L1CJ Economics, Psychology and Philosophy (Philosophy and Psychology Pathway) (with Intercalated Year)
- Year 4 of L1CB Economics, Psychology and Philosophy (with Intercalated Year)
- Year 4 of L1CB Economics, Psychology and Philosophy (with Intercalated Year)

This module is Unusual option for:

- UPHA-L1CA Undergraduate Economics, Psychology and Philosophy
 - Year 2 of L1CA Economics, Psychology and Philosophy
 - Year 3 of L1CA Economics, Psychology and Philosophy
- UPHA-V7ML Undergraduate Philosophy, Politics and Economics
 - Year 3 of V7ML Philosophy, Politics and Economics (Tripartite)
 - Year 3 of V7ML Philosophy, Politics and Economics (Tripartite)
 - Year 3 of V7ML Philosophy, Politics and Economics (Tripartite)

This module is Option list A for:

- Year 3 of UESA-HN15 BEng Engineering Business Management
- Year 4 of UESA-HN13 BEng Engineering Business Management with Intercalated Year

This module is Option list G for:

- UPHA-V7ML Undergraduate Philosophy, Politics and Economics
 - Year 2 of V7ML Philosophy, Politics and Economics (Tripartite)
 - Year 2 of V7ML Philosophy, Politics and Economics (Tripartite)
 - Year 2 of V7ML Philosophy, Politics and Economics (Tripartite)